

UAS

International Trip Support

UAS International Trip Support

Your Local Partner with Global Reach

Knowing you can rely on an expert trip planning team accessible 24/7, and knowing your smooth transition over countries and continents is saving valuable time and money is vital when planning your journey. As a global company that puts quality first, UAS International Trip Support understands your needs and delivers customized solutions to guarantee seamless, successful trips, every time. We are a global solutions provider for the aviation industry offering a comprehensive portfolio of trip planning services that coordinates all resources to ensure flights operate on time and on budget.

We help business jet operators, commercial airlines, heads of state, VVIPs, and Fortune Global 500 companies with their trip support, air charter, and executive travel requirements. UAS is constantly evolving and investing in resources that fill the services gaps of operators like you. Through our unique capabilities, we have become an extension of your flight operations and a service partner with whom you can share values and challenges. With a global network of continental headquarters in Houston, Johannesburg, Hong Kong and Dubai, regional offices in Lagos, Nairobi, Beijing, and New

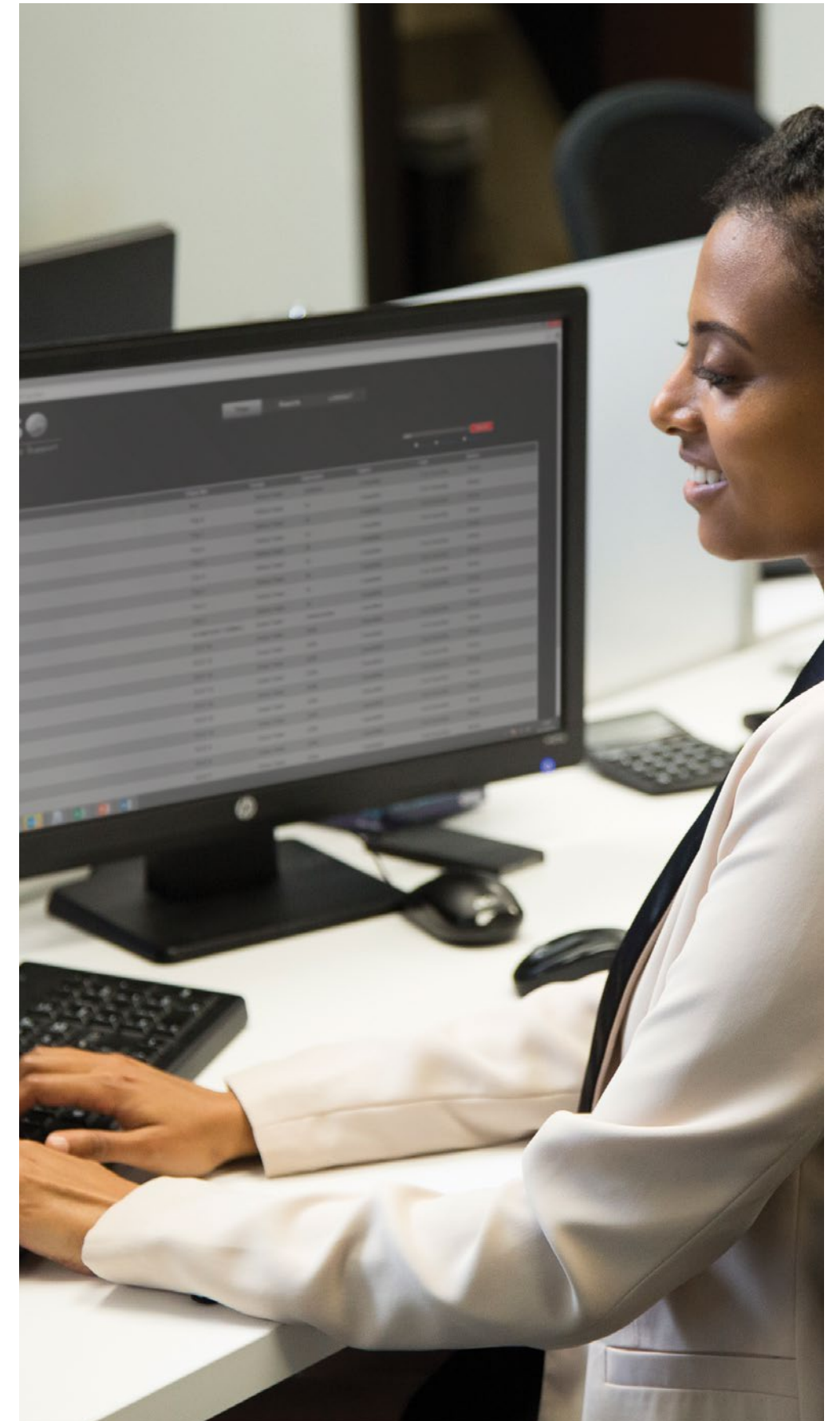
Delhi, and station managers at 23 global locations, we offer unrivaled international connectivity and guarantee the UAS standard of quality and operational excellence anywhere you operate in the world.

When time and quality are essential to you, rely on UAS to provide seamless operations.

- 24/7 global support
- 8 continental and regional headquarters
- 23 station managers globally
- Over 1,200 quality-assured vendors
- 50 nationalities, 42 languages
- 18 years of trip support excellence

In 2016, UAS marked a historic milestone when it entered a partnership with Asian premier business aviation group Deer Jet, a subsidiary of the Fortune Global 500 HNA group, to significantly accelerate its growth and expansion plans.

UAS also channels its expertise and experience into the creation of game-changing technology solutions designed specifically for business aviation.



The Best Choice

Demonstrating Excellence

No matter how challenging your requirement, UAS exceeds expectations, offering unique and customized solutions. Our teams of passionate, flexible problem-solvers listen, advise, and respond to your needs and concerns, impeccably executing each trip support request.

- **Local Partner** – Partner with a truly multicultural international team of regional experts encompassing 50 nationalities and speaking 42 languages liaising with a network of over 1,200 local handlers globally.
- **Global Reach** – Rely on an unrivaled international network of four continental headquarters, four regional offices, and station managers at 23 global locations.
- **UAS Standard of Quality** – Expect the same high standard of quality at all locations through investment in the best personnel and training, and strict service level agreements and performance audits for vendors.
- **Unparalleled Purchasing Power** – Benefit from the cost savings resulting from our aggregation of large commercial, general, and military aviation customers' volumes into the most impressive economies-of-scale in the aviation industry.
- **Technological Innovation** – Avail of our development and deployment of the most up-to-the-minute technologies, including web-based and mobile trip planning applications, as well as other resources and tools that increase efficiency and give the best value.

UAS is committed to the advocacy and development of the business aviation industry globally. As industry thought-leaders, we share our experience and expertise on various platforms and prioritize safety, security, regulations, and quality management.



Trip Support Services

Flight Plans

Your Experienced Co-Pilot

Knowing you can rely on an Ops team with extensive experience provides ultimate peace of mind when preparing for your trip. When your priorities are safety, security, and speed, you can trust UAS to provide an in-depth consultation for your journey. We rapidly analyze all necessary criteria, such as air traffic, airspaces, and aircraft performance data on your behalf, making the best judgments to serve your mission, so you can sit back and enjoy the flight.

We work with everything from small private carriers to large international airlines, tailoring flight plans to your individual aircraft performance parameters and departure preferences.

- Worldwide flight planning (imperial and metric) and electronic filing
- Multiple Route Optimization
- EROPS/ETOPS alternate usability planning (WX/NOTAM analysis)
- EROPS 61 - 180-minute calculations with graphical range rings
- ETOPS 61 - 207-minute calculations with graphical range rings
- ETOPS performance drift down (not terrain)
- ETP planning
- North Atlantic Track system
- Pacific and Australian Organized Track Structure (PACOTS; AUOTS)
- Critical fuel scenario planning
- Oxygen performance planning
- EU ops complaint flight plans
- Decision point or re-clear flight plans
- Hundreds of flight plan formats



To initiate a trip cost estimate or service request, please fill out our online form at www.uas.aero

Weather Service

Rapid, Expert Analysis

To make the best decisions, your pilots require the most up-to-the-minute information on any adverse weather conditions that can potentially impact the safety of your flight. When the pressure is on you can depend on UAS for the best data, fast. Access to our business aviation weather product means the most relevant data is only ever seconds away and is continuously updated by a team dedicated to producing accurate worldwide graphics and forecasts through expert analysis and customized programming.

- Upper-air wind/temperature GRIB data produced by WAFC London
- Worldwide OPMET data (TAF/METAR/SIGMET)
- Trip tailored upper-air wind/temperature charts with ATS route overlay based on WAFS GRIB data
- Route-specific SIGWX charts with ATS route overlay based on WAFS BUFR data
- User-defined upper-air wind/temperature and SIGWX with GC track overlay based on WAFS forecasts
- Upper-air wind/temperature and SIGWX charts for standard ICAO areas produced by WAFS
- Local SIGWX low-level charts
- Local area forecasts in text format

Ground Handling

Where Quality Meets Efficiency

Trust our personnel and preferred vendors to deal with your ground handling needs as meticulously as you would. Rest assured that partnering with UAS guarantees you the same superior standard of excellence at every location worldwide. We can place a UAS station manager on-site to directly manage your ground handling services, ensuring quality, safety, and on-time performance. Our supervisor assesses and allocates equipment based on aircraft type, payload, and specifics. We can assist with the positioning of required equipment – HDL/MDL/ASU, etc., providing standard and alternative solutions to meet the needs of the operating crew.

We have been awarded ISO 9001:2008 accreditation, confirming our commitment to quality at operational and agent levels. Our agents are all IATA standard compliant and follow international industry best practices and recommendations.

UAS can arrange handling and services worldwide for all aircraft types, including:

- VIP ground handling
- Quality supervision on GSE usage
- VIP baggage handling
- Catering arrangements
- Crew and VIP terminal assistance
- Ground transportation arrangements
- Aircraft security
- VIP and executive security
- Cargo and commercial handling
- Flight monitoring
- Live updates of all processes



Overflight and Landing Permits

Clearance and Short-Notice Permits Specialists

When time is of the essence, and you need to secure permits for your trip quickly, you can trust UAS to take care of your requirements. Our operations teams are experts in global aviation regulations, particularly in the emerging markets of Africa, Asia, South and Central America, and the Middle East, and have detailed knowledge of the different procedures and business culture of each country and region. Our extensive global network facilitates short-notice responses and the successful management of complex scenarios such as:

- Operations to non-airports of entry
- Out-of-hours operations
- Non-objection process for traffic rights
- Foreign operator certification (FOC)

By strategically maintaining dedicated in-house operations teams with cultural representation from across the globe, as well as maintaining strong relationships with over 150 civil aviation regulatory authorities and governmental agencies worldwide, we deliver every time. You benefit from our local insight that ensures smooth operations, and you receive service in your preferred language. UAS can secure essential permits in the shortest timeframe possible as well as settling Civil Aviation Authority (CAA) charges on your behalf.

- Short-notice permits
- Diplomatic permits
- Military and civilian clearances
- Prior permissions (PPRs)
- Slot (seasonal and ad-hoc) obtaining and managing
- Traffic rights
- Landing rights

Catering

A Moveable Feast

Whatever your preference, journey requirements, or location, UAS can provide you with the highest-quality in-flight catering services available. Our global network has partnered with the best culinary masters in the industry, and we can provide customized service for the most particular traveler. We can get you whatever you require, anywhere in the world.



Fuel

Maximizing Your Fuel Dollars

Making the most of your fuel dollars is not an option, it's a necessity. UAS provides economical, convenient solutions to expertly manage your total fuel program expenses from anywhere in the world.

As our client, you can enjoy the vast benefits of our economies-of-scale purchasing power. Highly competitive pricing, priority in fueling situations, and worldwide credit are just some of the reasons to select UAS as your global fuel provider.

Our on-site supervisors oversee and manage the entire fueling process, ensuring timely responses and the highest fuel quality while avoiding delays and addressing shortages before they occur.

UAS provides a comprehensive fuel program:

- Worldwide Jet A-1 fuel and AVGAS supply
- International access to pre-arranged fuel and fuel credit
- Economies-of-scale purchasing power
- Priority of fuel supply in shortage situations
- Supply coordination at no-fuel locations
- Fuel planning and tankering analysis
- VAT and taxation planning and savings

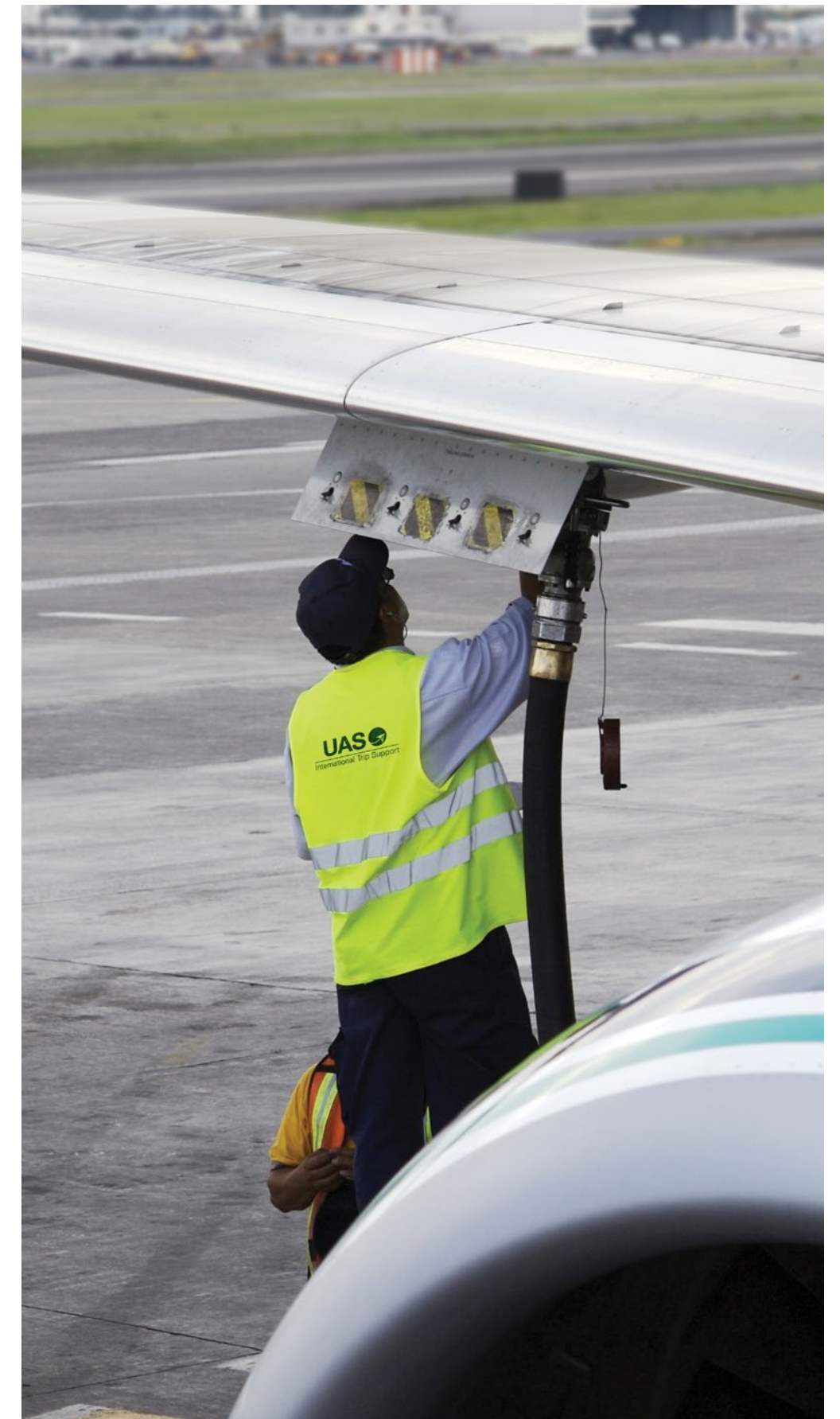
Apply for UAS Aircrew ID to enable quick and easy identification of your aircrew – see the Crew Services page on our website <http://www.uas.aero/uas-aircrew-id>

Crew Services

Smooth Layovers

Minimize the hassle of determining what's needed for your crew's layover. UAS offers crew and passenger support services and can accommodate scheduled layovers or irregular operations. Our comprehensive service, technology, and international network of hotels ensure your crew's safety and comfort during their layover experience.

- Visa arrangements
- Airport-hotel-airport transportation
- Hotel accommodations
- Airline requirements analysis
- Local market research and hotel analysis
- Representatives in major international cities
- Crew IDs



Executive UAS Travel

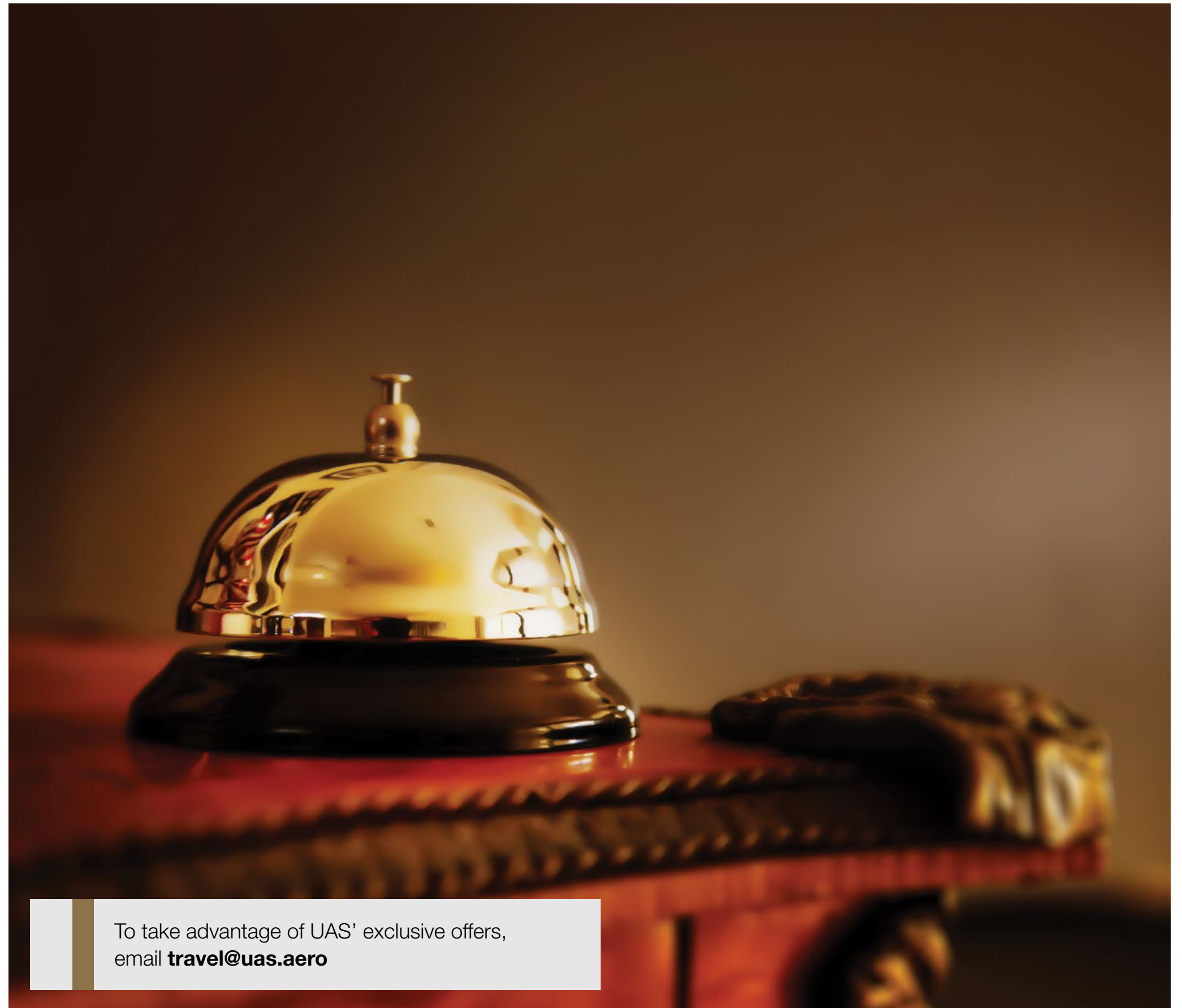
When you need access to the world's best travel and accommodation services at the most competitive rates, UAS Executive Travel delivers the best quality and value in corporate markets.

We're a high-value partner of leading hospitality brands across the globe, working with the most reputable hotel chains and wholesalers to provide a unique, personalized experience for your stay. We reward you with numerous options for the utmost quality and cost-savings. A fully-owned subsidiary of UAS, we are the foremost luxury travel solution provider in the industry.

In addition to executive-level services at wholesale rates, UAS Executive Travel is a preferred partner of major security service providers around the globe. We ensure your peace of mind by offering both personal and aircraft security.

UAS Executive Travel offers a variety of services:

- Airport meet and assist services
- Hotel accommodation arrangements
- VIP transportation
- Air ticketing
- Visa assistance
- Security arrangements
- Concierge service



To take advantage of UAS' exclusive offers,
email travel@uas.aero

UAS Air Charter

When your priorities are itinerary, convenience and luxury, UAS Air Charter offers unique, thoroughly customized charter solutions and access to over 23,000 aircraft worldwide. We are a leading provider of VIP private jet and helicopter charter solutions, MEDEVAC flights, and worldwide commercial aircraft charter.

Charter clients gain from exclusive access to real-time availability of empty legs for flights serviced by UAS. These proprietary flights are unavailable to any other charter company and are held exclusively for our clients.

Premium charter solutions:

- Private jet charter
- Group jet charter
- Cargo air charter
- Luxury helicopter charter
- Ambulance aircraft and evacuations

Our unrivaled ability to access your required luxury aircraft on short notice enables us to service clients with unique and tightly-scheduled lifestyles, such as heads of state, entertainers, athletes, and celebrities, for whom time is precious and travel is done in style



Cornlux Airbus ACJ320 Main cabin

For air charter service queries, please fill out our online form at www.uas.aero or email charters@uas.aero

UAS Preferred Suppliers

Protecting Your Standards

You prioritize quality and value so it's vital to know you can rely on a trip support partner to secure the best selection and cost options on your behalf.

UAS is an ISO 9001:2008-certified company, committed to the highest international standard of quality in operations. Therefore, we demand the best from our agents and achieve this through a strict qualification process and continuous audits. Our trusted handlers are our partners in delivering service excellence, complying with IATA standards and industry best practice.

Our selection process investigates the following factors:

- FBO infrastructure
- Quality of equipment used
- Supplier compliance with safety and security regulations
- Level and quality of customer service provided
- VIP handling specialization
- Ability to host a UAS supervisor on-site
- Quality service report records

Celebrating Delivery Excellence

The UAS Handler and Fuel Supplier of the Year Awards celebrate our top-performing industry partners in every area we serve. This is an important method of honoring our outstanding partners, as well as illustrating the stringent quality assurance processes we apply at every level of the supply chain. Our international teams employ a strict selection process when choosing vendors based on an evaluation by all stakeholders involved, including client feedback and internal assessment of quality and service levels.



To become a UAS Preferred Supplier visit our website at <http://www.uas.aero/uas-vendors> or email procurement@uas.aero

Unique Technology

Our Commitment to Innovation

You need fast access to accurate trip data, anywhere in the world, at the touch of a button. We understand this and continuously invest in innovative technologies to provide you with feature-rich solutions.

Introducing our most ambitious collection of technology platforms, a suite of self-service trip, flight, and fuel planning tools — **UAS Evolution**[®]. The first component is **UAS FlightEvolution**[®], a web and mobile platform that will be used internally by our own regional ops teams and will be available via subscription worldwide.

We aim to provide the most customized and responsive solutions to clients' unique requirements, no matter how complex. This is why we've been busy creating the most sophisticated and user-friendly operational tools on the market.





UAS flight|evolution®

Built using some of the most advanced flight planning and mapping platforms on the market, this new tool is an innovative answer for the industry on how to take essential online flight planning to the next level regarding usability, convenience and efficiency, and overall user experience. Additionally, it has been tailored for Part 91, Part 135, Part 121, and military operators.

UAS FlightEvolution provides

- The comfort of knowing your flight plans are optimized every time based on up-to-the-minute weather, charts, procedures, and global positioning
- The convenience you get from planning your flights easily with or without a data connection
- A sense of control from unsurpassed situational awareness and accurate, dependable data – anywhere in the world
- The agility to manage the simplest of tasks and most complex of missions with the same user-friendly, all-in-one solution

Available for the web and the iPad and iPhone.

The mobile application provides offline flight planning and performance calculations, as well as moving map technologies that display your exact position while recording your entire flight. The application also offers many cutting-edge technologies, such as worldwide synthetic vision, ultrafast map rendering, and the ability to take notes on just about any screen.

To request a demo of **UAS** FlightEvolution, visit uas.aero/evolution



UAS link|evolution™

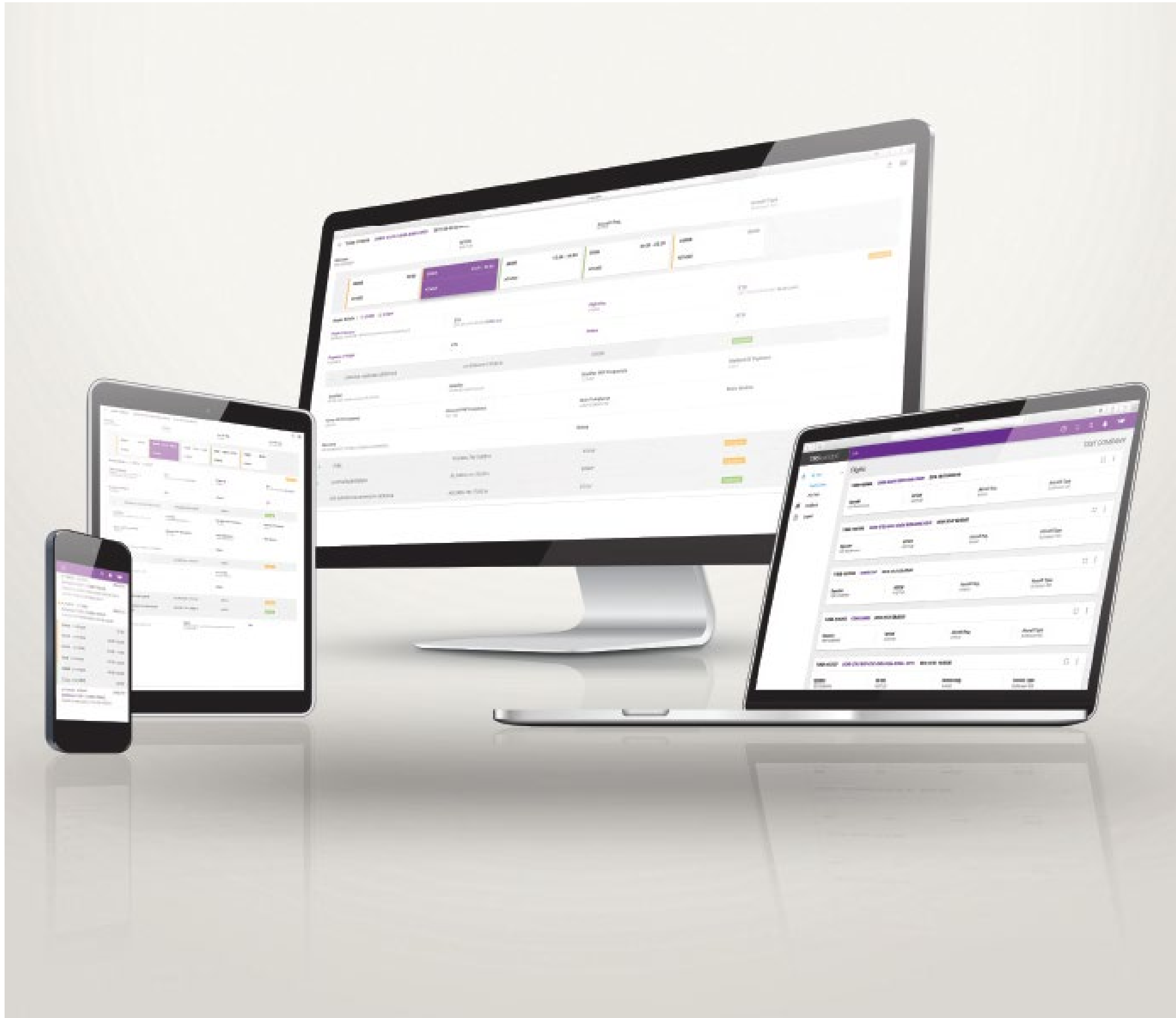
UAS LinkEvolution provides seamless global connectivity to the cockpit and the cabin using powerful datalink satcom networks so you are always contactable and connected, wherever you are on the globe.

Get unlimited datalink communications over all VHF and satellite networks for a fair price with no hidden fees.

- Datalink Services – Worldwide unlimited VHF and satellite ACARS services, including AOC and ATN messaging for all avionics types
- Telephone Services – Worldwide telephone connectivity over all available satellite networks, including Safety Services and fleet dialing support
- Fax Services – Send and receive faxes to onboard equipment, with support for automatic fax detection
- Internet Services – A number of available internet and wi-fi solutions available over a multitude of different satellite technologies



To know more on **UAS** LinkEvolution, visit uas.aero/evolution



UAS TMS|evolution™

A unique technology UAS has developed is our Trip Management System (TMS), a web-based and mobile trip planning application that gives you real-time access to the full suite of business aviation services that we offer.

- Real-time tracking of current and past service requests
- On-demand flight status checks
- Inventory of past flights and requests
- Status of requested permits
- Handling, fuel, and service confirmations
- Ability to download and email trip briefs
- Ground handling and contact information

To request access to **UAS TMS**evolution, visit **tms.uas.aero** or email us at **tms@uas.aero**



UAS fuel|evolution™

UAS FuelEvolution is a web and mobile-based fuel management application that allows total fuel management at the touch of a button. Providing aviation fuel costs, taxes, and supplier data, it allows clients to order quickly by simply selecting the location and price and adding their flight dates and the quantity they require.

- Complete self-service capabilities
- Transparent pricing policy
- Immediate and straightforward fuel request processes
- Order history and cost records
- Forecast and budget functions

To request a demo of **UAS** FuelEvolution, visit uas.aero/evolution

Thought Leadership

Our commitment to increasing international industry knowledge

As a global leader in trip support solutions, UAS assumes the responsibility of contributing toward continuous innovation and information sharing within the business aviation industry and providing added value for clients and all aviation professionals and enthusiasts alike. The UAS Blog facilitates the sharing of this information. Our international aviation experts discuss current and controversial industry issues and share key operational and airport information for destinations all over the globe. Check out and subscribe to the UAS Blog: **blog.uas.aero**



UAS produces white papers examining industry issues specific to individual regions and these are available to download from our website. We also share the latest international NOTAMs and weather advisories. **<http://www.uas.aero/resources>**

Corporate Social Responsibility

Dedicated to Development and Sustainability



UAS is dedicated to investing in and improving local communities and the aviation community by implementing and supporting programs that contribute to those involved in our industry in meaningful ways. This commitment is seen through our many CSR initiatives.

Internships and Mentorship

We believe spending time and energy enriching the lives of the next generation of aviation professionals is one of the best ways to ensure a bright and positive future for the industry. Our internship programs allow high school and college students the opportunity to work in the service provider environment and obtain real-world experience in dispatch, flight operations, and customer service. The Dubai Action Project and the Hult Action Project are mentoring initiatives UAS participated in as part of the accelerated Master's Program at Hult International Business School in Dubai and New York City.

International Operators Scholarships

UAS is the key sponsor for a number of different scholarship programs including the annual International Operators Scholarships, presented in coordination with NBAA and the International Operators Conference (IOC) Committee. Each year, a handful of applicants who wish to pursue further educational or career development in the business aviation community are presented with funds and support to make that wish a reality.

Charities and Healthcare

Orbis is UAS' official global charity partner. Founded in 1982, Orbis is an international charity dedicated to preserving and restoring sight in communities across the world. To date, Orbis has helped enhance the skills of more than 325,000 health care personnel in 92 countries and provided eye care treatment to over 23 million people.

UAS proudly supports the Make-A-Wish Foundation® of America. Since 1980, Make-A-Wish® has enriched the lives of children with life-threatening medical conditions through its wish-granting work. The foundation's mission reflects the life-changing impact that a Make-A-Wish experience has on children, families, referral sources, donors, sponsors, and entire communities.



Global Network

Your local partner with global reach

UAS' global network is comprised of headquarters on four continents, regional offices, station managers, representatives, and preferred handlers worldwide. Our global resources and local support ensures accessibility to the world. With UAS, you gain access to an extensive worldwide network through one source – your mission is our mission. We've got you covered.



Station Managers

Abuja Email: los@uas.aero	Cameroun Email: cameroun@uas.aero	Cheng Du Email: chengdu@uas.aero	Congo Email: congo@uas.aero	Cote D'Ivoire (Ivory Coast) Email: cotedivoire@uas.aero	Democratic Republic of Congo Email: drc@uas.aero
Ethiopia Email: ethiopia@uas.aero	Gabon Email: gabon@uas.aero	Ghana Email: ghana@uas.aero	Kyrgyzstan Email: kyrgyzstan@uas.aero	Mali Email: mali@uas.aero	Senegal Email: senegal@uas.aero
Shanghai Email: shanghai@uas.aero	Sri Lanka Email: srilanka@uas.aero				